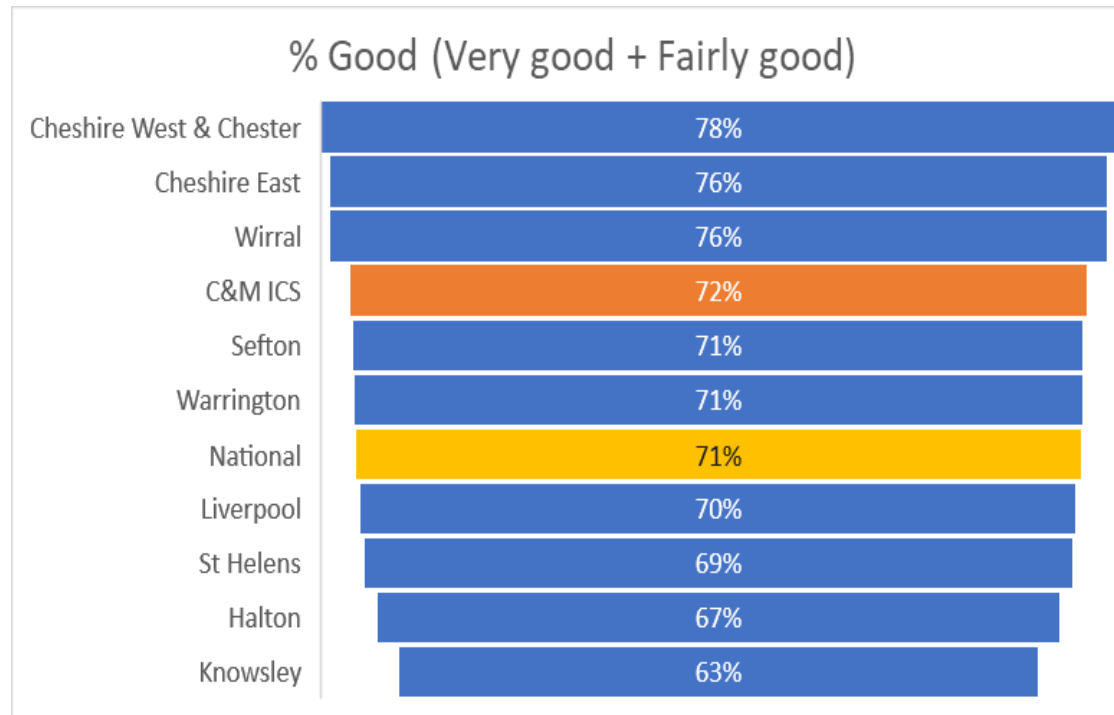


Cheshire & Merseyside – GP Survey 2023 Summary by Place



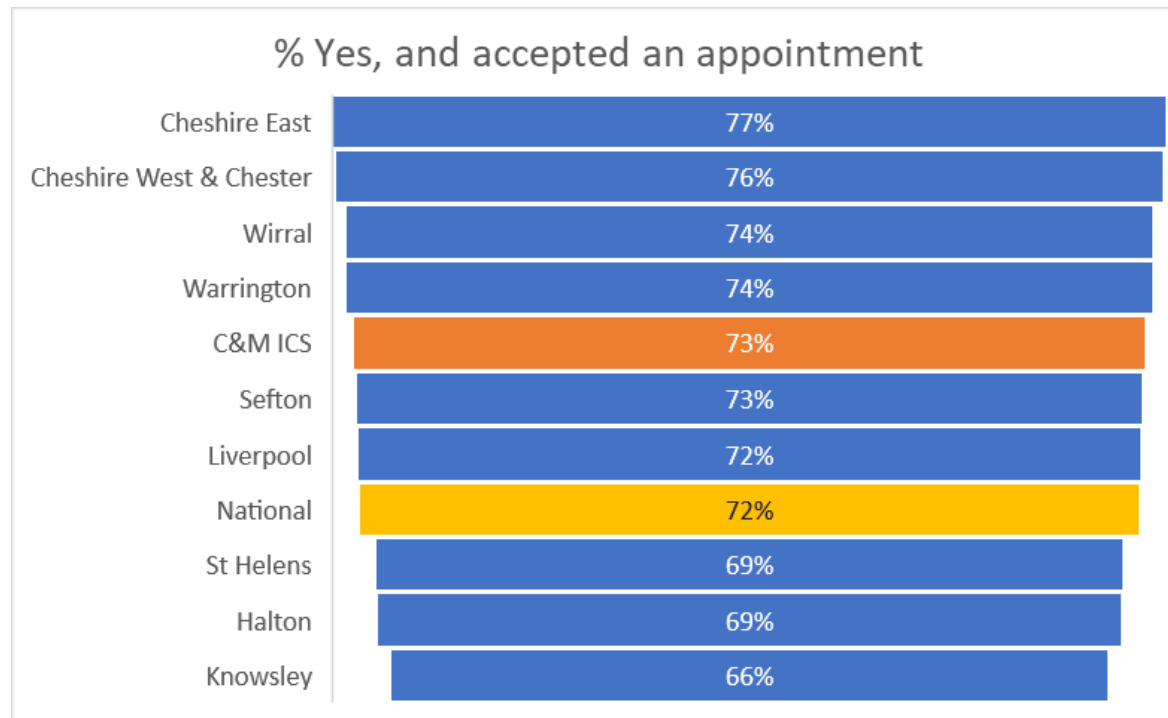
Overall experience

Q32. Overall, how would you describe your experience of your GP practice?



Making an appointment

Q16. Were you satisfied with the appointment (or appointments) you were offered?

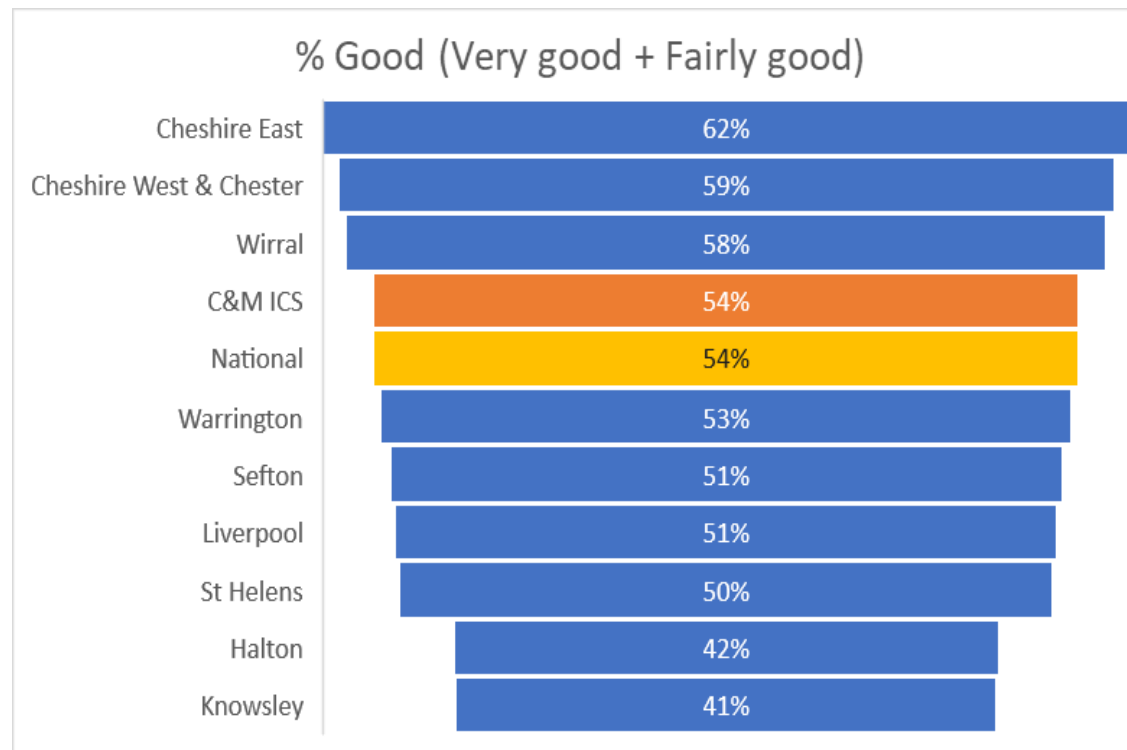


*Patients who selected 'I was not offered an appointment' have been excluded

Data Source: <https://www.gp-patient.co.uk/>

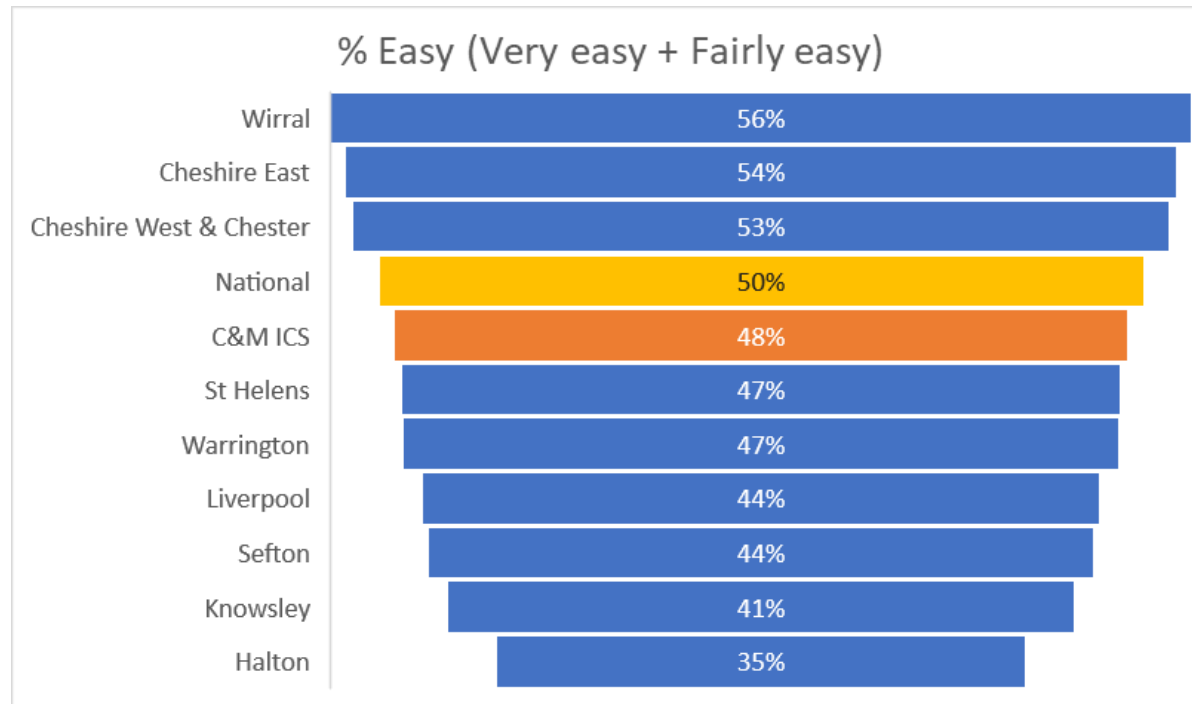
Making an appointment

Q21. Overall, how would you describe your experience of making an appointment?



Local GP services

Q1. Generally, how easy is it to get through to someone at your GP practice on the phone?

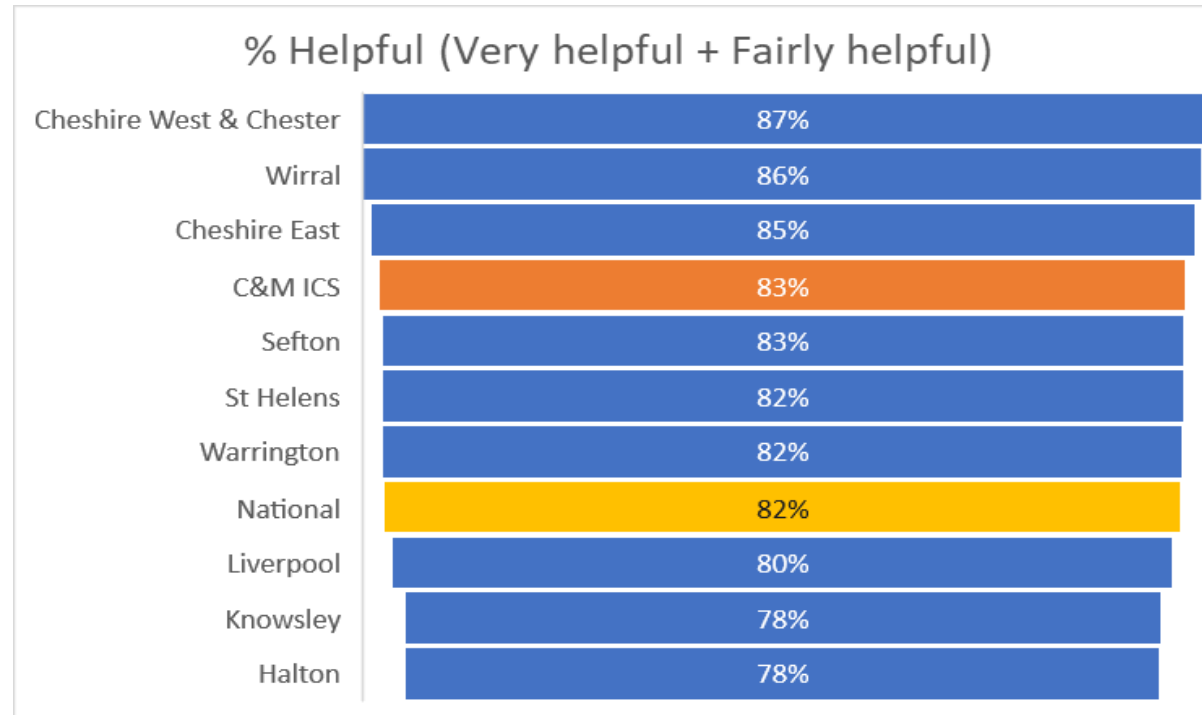


*Patients who selected 'Haven't tried' have been excluded

Data Source: <https://www.gp-patient.co.uk/>

Local GP services

Q2. How helpful do you find the receptionists at your GP practice?

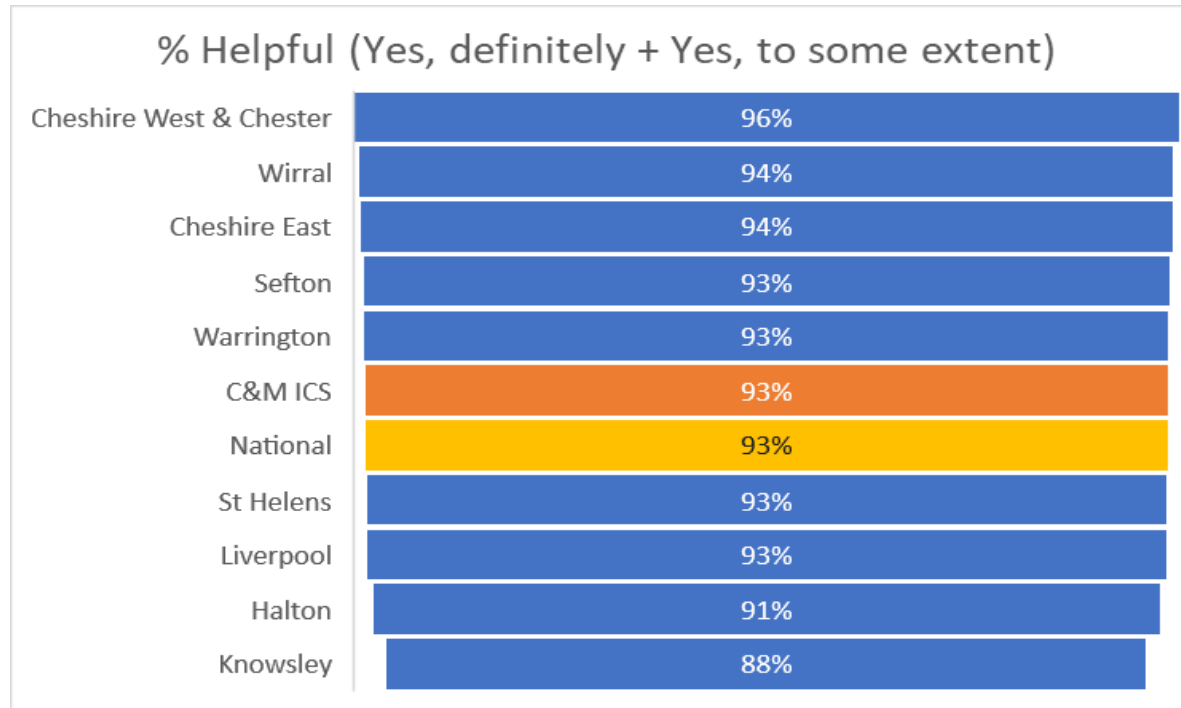


*Patients who selected 'Don't know' have been excluded

Data Source: <https://www.gp-patient.co.uk/>

Local GP services

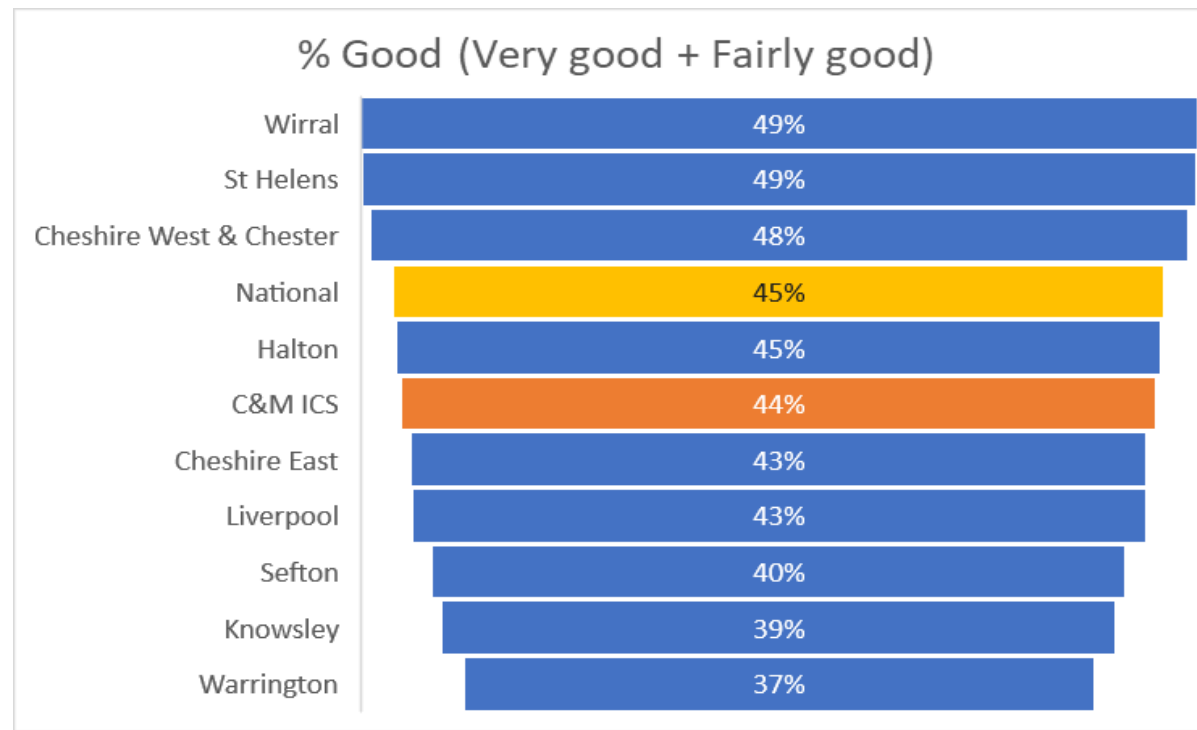
Q30. During your last general practice appointment, did you have confidence and trust in the healthcare professional you saw or spoke to?



*Patients who selected 'Don't know/can't say' have been excluded

Local GP services

Q47. Overall, how would you describe your last experience of NHS services when you wanted to see a GP but your GP practice was closed?

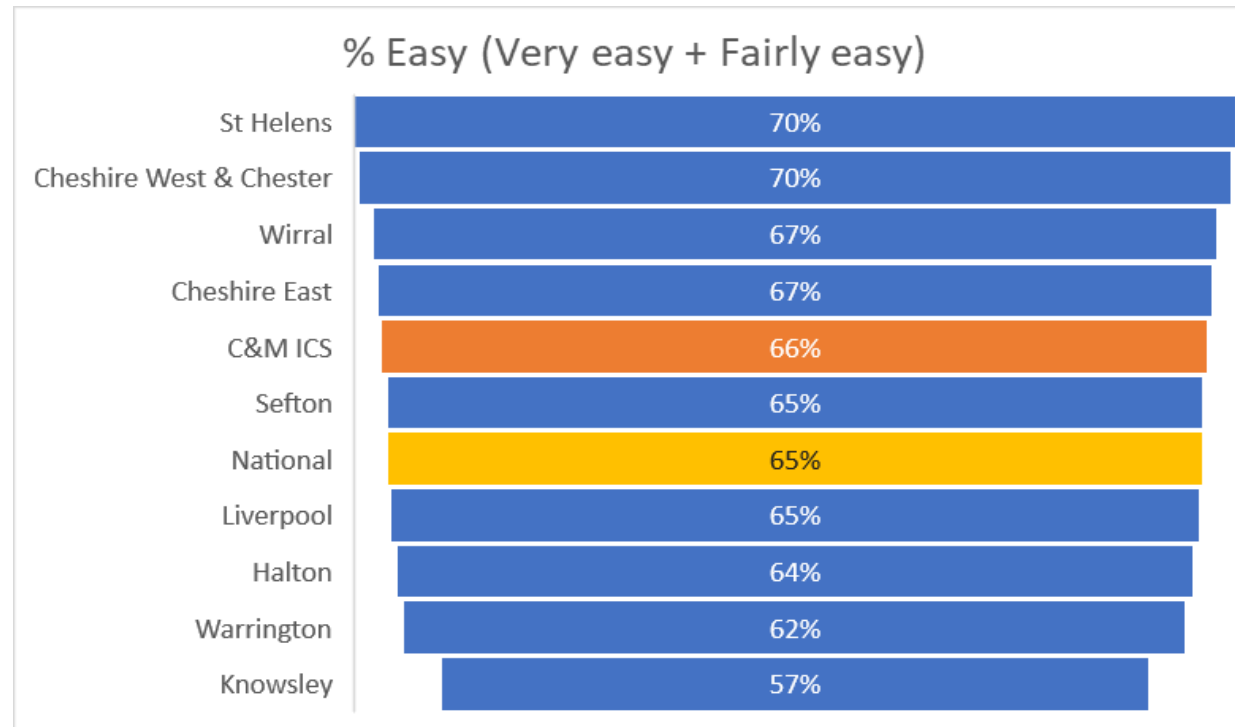


*Patients who selected 'Don't know/can't say' have been excluded

Data Source: <https://www.gp-patient.co.uk/>

Access to on-line services

Q4. How easy is it to use your GP practice's website to look for information or access services?



*Patients who selected 'Haven't tried' have been excluded

Data Source: <https://www.gp-patient.co.uk/>